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NEWS RELEASE

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MA Announces Vaccine Scheduling Resource Line

Governor Barker announced today a COVID-19 vaccine scheduling resource call-in line. The line can be reached by calling **2-1-1** and following the prompt for “*help with scheduling an appointment*”.

The call-in line is intended for those 75+ who cannot use or have difficulty accessing the internet to schedule appointments through the online process. The resource line is not intended for general COVID-19 questions or to provide medical advice.

Hours of operation for the scheduling resource line will be Monday – Friday from 8:30 am to 5:00 pm. The resource line will be available in English and Spanish and have translators available for upwards of 100 additional languages.

The resource line will have the same access to appointments as available through the online platform. The resource line will not provide access to additional appointments. If no appointment is available, callers will be offered an option to be placed on a call back list for the mass vaccinations sites (none currently on Cape Cod) to be called on a first-come, first-served basis.

The quickest and easiest way to schedule a vaccine appointment or check availability is to use the online system at [COVID-19 Vaccine | Mass.gov](https://www.mass.gov/info-details/covid-19-vaccine).

We will continue to send out information and provide residents with key information for the vaccination process as soon as it becomes available. Information will be posted to the Town’s website ([COVID-19 \(Coronavirus\) Information | Chatham MA \(chatham-ma.gov\)](https://www.chatham-ma.gov/covid-19)) and Channel 18 on an ongoing basis.

The Barnstable County Helpline at (774) 330-3001 continues as a resource for County residents. The County has also established an email notification system to provide advance notice of County vaccine clinics on Cape Cod, the sign-up can be reached at [COVID-19 Important News and Updates : Barnstable County Department of Health and Environment \(barnstablecountyhealth.org\)](#).

We urge everyone to continue monitoring the Town's website ([Chatham MA | \(chatham-ma.gov\)](#)), Channel 18, and local media for the latest information on COVID-19 vaccine availability.

Town officials continue strongly urging everyone to take seriously guidance on social distancing, limiting exposure to others, frequent handwashing or use of hand sanitizer, proper respiratory etiquette, and the Governor's Order for wearing of a face-covering to limit spread of the virus.