

Chatham Council on Aging

193 Stony Hill Road

Chatham, Massachusetts 02633

508/945-5190 • Fax 508/945-5198

Durable Medical Equipment Loan Program Policy and Procedures

Established in 1974, the Chatham Council on Aging (COA) is your local community resource for older persons and their caregivers. The COA identifies the needs of Seniors in the community and works toward developing, coordinating and promoting programs and services to meet these needs. Our mission is to enhance the dignity, support the independence and promote the general health and wellbeing of Chatham's older adults.

PROGRAM PURPOSE

To assist Chatham residents with Durable Medical Equipment (DME) via:

- Information to assist people in accessing their own resources
- Referral to other organizations
- Utilizing the Council on Aging's free Equipment Loan Closet

The DME items being loaned have been donated to the COA. This means that most of the equipment is gently used. All DME items are loaned on an "As Is" basis. The type of DME items available for loan varies depending on the items donated to the COA.

POLICY

- Client must determine need, including size, special features, etc.
- Client must talk to their doctor, therapist or other medical professional if there are questions on specific needs.
- The COA reserves the right to refuse to accept DME being offered for donation
- The COA reserves the right to refuse to loan DME
- DME will be loaned on a first come, first served basis and may not be reserved.
- **Due to the high demand and high cost of wheelchairs, wheelchairs may be borrowed for a maximum of two weeks.**

DME that may be available through the COA Equipment Loan Closet: canes (assorted), walkers and accessories (assorted), rollators, wheelchairs, shower chairs/benches, assistive technology

DME and items not accepted for donation or offered for loan includes (but is not limited to): commodes, adult incontinence products, crutches

PROCEDURES

- Donations and Loans are **by appointment only**. Call 508-945-5190 to inquire about DME availability and to arrange a time to donate or pick up the equipment.
- Complete, sign and return the Chatham Council on Aging "WAIVER OF LIABILITY, ASSUMPTION OF RISK & INDEMNITY AGREEMENT".
- Client will return DME in clean condition when no longer needed, **with the exception of wheelchairs, which will be returned after two weeks.**